

2013/14

2009/10	2010/11	2011/12	2012/13	April	May	June	July	August	Sept	Oct	Nov	Dec	YTD 2013/14
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**Active & Deferred members**

Process type														
Joiners and Rejoiners	11,437	8,763	6,403	11,138	792	840	1,128	1,083	653	1,336	1,410	1,323	912	9,477
Changes in circumstances eg change in hours	27,341	18,759	15,303	12,385	824	1,149	765	545	1,060	993	1,055	1,050	821	8,262
Deferments	6,915	5,939	7,818	5,741	411	409	426	235	133	1,285	947	685	643	5,174
Active Retirements (Employer retirements)	2,652	3,317	3,950	2,475	237	184	163	179	142	170	199	151	173	1,598
Deferred Retirements	4,106	3,332	2,970	2,971	221	277	195	248	215	237	183	201	206	1,983
Deaths of members	253	295	262	287	18	30	19	28	27	28	30	21	15	216

**Pensioner members**

Process type														
Changes in circumstances:-														
Data eg Passwords, NI Numbers	7,407	1,310	1,804	1,865	183	310	143	177	138	151	195	171	113	1,581
Changes of Address	2,222	2,420	2,681	2,131	193	162	135	162	143	139	164	133	124	1,355
Changes of Bank	1,125	2,927	2,531	2,783	377	198	198	253	281	287	455	333	117	2,499
Deaths of pensioners	2,014	2,085	2,145	2,101	208	168	181	262	341	165	194	155	175	1,849

Payroll					Monthly	Monthly	Quarterly	Monthly	Monthly	Quarterly	Monthly	Monthly	Quarterly	
Actual number paid	763,022	792,724	837,189	870,804	71,143	71,360	77,069	71,736	77,422	77,563	72,143	72,436	78,244	669,116